

## Service Fees Summary Effective June 1, 2016

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| a. Customer requests service call (includes underground locates on customer's side of meter) |                  |
| Hours 8:00 a.m. to 4:30 p.m.   | \$60.00 minimum  |
| Hours after 4:30 p.m. or weekends/holidays   | \$250.00 minimum |
| b. Meter test  | \$50.00          |
| (The fee will be refunded if analysis indicates problem with MVP equipment)                  |                  |
| c. Connect or Transfer Fee   | \$10.00          |
| d. Late Fee (prepay exempt)  | \$15.00/notice   |
| e. Service Fee (pre-pay exempt)  | \$40.00          |
| f. Reconnect Fee – General   |                  |
| After customer requests disconnect   | Varies           |
| g. Service Fee – Non-payment:  |                  |
| Hours 8:00 a.m. to 3:30 p.m. (pre-pay exempt)  | \$60.00          |
| Hours after 3:30 p.m. or weekends/holidays   | \$250.00         |
| h. Reconnect Fee – Irrigation-Non-payment:   | \$100.00         |
| Plus Estimated energy charge (penalty)   | \$22.50/HP       |
| i. Dishonored Payments   | \$35.00          |
| j. Application (minimum) Fee   | \$100.00         |
| k. Temporary Construction (minimum) Service Fee, non-refundable                              |                  |
| \$200.00   |                  |
| l. Meter Tampering Fee   |                  |
| First Offense  | \$300.00         |
| Second Offense   | \$500.00         |
| m. For same day service order request there will be an additional charge of                  |                  |
| \$60.00 or \$250.00 if the request is made after 3:30 p.m.                                   |                  |
| n. Meter Deposit for Residential or General Service w/o Demand                               | \$500.00         |