

Service Fees Summary Effective June 1, 2016

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| a. Customer requests service call (includes underground locates on customer's side of meter) | |
| Hours 8:00 a.m. to 4:30 p.m. | \$60.00 minimum |
| Hours after 4:30 p.m. or weekends/holidays | \$250.00 minimum |
| b. Meter test | \$50.00 |
| (The fee will be refunded if analysis indicates problem with MVP equipment) | |
| c. Connect or Transfer Fee | \$10.00 |
| d. Late Fee (prepay exempt) | \$15.00/notice |
| e. Service Fee (pre-pay exempt) | \$40.00 |
| f. Reconnect Fee – General | |
| After customer requests disconnect | Varies |
| g. Service Fee – Non-payment: | |
| Hours 8:00 a.m. to 3:30 p.m. (pre-pay exempt) | \$60.00 |
| Hours after 3:30 p.m. or weekends/holidays | \$250.00 |
| h. Reconnect Fee – Irrigation-Non-payment: | \$100.00 |
| Plus Estimated energy charge (penalty) | \$22.50/HP |
| i. Dishonored Payments | \$35.00 |
| j. Application (minimum) Fee | \$100.00 |
| k. Temporary Construction (minimum) Service Fee, non-refundable | |
| \$200.00 | |
| l. Meter Tampering Fee | |
| First Offense | \$300.00 |
| Second Offense | \$500.00 |
| m. For same day service order request there will be an additional charge of \$60.00 or \$250.00 if the request is made after 3:30 p.m. | |
| n. Meter Deposit for Residential or General Service w/o Demand | \$500.00 |