

1.8 Service Fees

Service Fees Summary

a. Customer requests service call and/or underground locates on customer's side of meter.	
Hours 7:00 a.m. to 4:30 p.m.	\$60.00 minimum
Hours after 4:30 p.m. or weekends/holidays	\$250.00 minimum
b. Meter test (The fee will be refunded if analysis indicates problem with MVP equipment)	\$50.00
c. Unauthorized Re-supply Fine	\$500.00
d. Connect or Transfer Fee	\$10.00
e. Late Fee (prepay exempt)	1.5% of Bill
f. Penalty Fee (pre-pay exempt)	\$25.00
g. Reconnect Fee – General After customer requests Disconnect	Varies
h. Service Fee – Non-payment: Hours 7:00 a.m. to 4:30 p.m. (pre-pay exempt)	\$60.00
Hours after 4:30 p.m. or weekends/holidays	\$250.00
i. Reconnect Fee – Irrigation-Non-payment: Plus Estimated energy charge (penalty)	\$100.00 \$22.50/HP
j. Dishonored Payments	\$35.00
k. Application (minimum) Fee	\$100.00
l. Temporary Construction (minimum) Service Fee, non-refundable	\$200.00
m. Meter Tampering Fee	
First Offense	\$500.00
Second Offense	\$700.00
Third Offense	Denial of Service