

Appendix A

Service Fees Summary (See Section 1.8 for details)

a. Customer requests service call on customer's side of meter.		
Hours 7:00 a.m. to 4:30 p.m.		Actual Cost
Hours after 4:30 p.m. or weekends/holidays		Actual Cost
b. Meter test		\$50.00
(The fee will be refunded if analysis indicates problem with MVP equipment)		
c. Unauthorized Re-supply Fine		\$500.00
d. Connect or Transfer Fee		\$10.00
e. Late Fee (prepay exempt)	5% of bill, minimum of \$10.00	
f. Penalty Fee (pre-pay exempt)		\$40.00
g. Reconnect Fee – General		
After customer requests Disconnect (see page 22)		Actual Cost & Fees
a. Service Fee – Non-payment:		
Hours 7:00 a.m. to 4:30 p.m. (pre-pay exempt)		\$60.00
Hours after 4:30 p.m. or weekends/holidays		\$250.00
b. Reconnect Fee – Irrigation-Non-payment:		\$200.00
c. Dishonored Payments		\$35.00
d. Engineering Application Fee (non-refundable)		\$200.00
e. Meter Tampering Fee		
First Offense		\$750.00
Second Offense		\$1000.00
Third Offense		\$1000.00
		& 1 Year Denial of Service