

Appendix A

Service Fees Summary (See Section 1.8 for details)

a. Customer requests service call on the customer's side of the meter.

Hours 7:00 a.m. to 4:30 p.m.	Actual Cost
Hours after 4:30 p.m. or weekends/holidays	Actual Cost
b. Unauthorized Re-Selling Fine	\$500.00
c. Connect or Transfer Fee	\$10.00
d. Late Fee (prepay exempt)	5% of bill, minimum of \$10.00
e. Penalty Fee (pre-pay exempt)	\$40.00
f. Reconnect Fee – General Service Order	
Same-day before 5:00 pm	\$60.00
Same-day after 5:00 pm (see page 12)	\$150.00
g. Service Fee – Non-payment:	
Hours 7:00 a.m. to 5:15 p.m. (pre-pay exempt)	\$60.00
Hours after 5:15 p.m. or weekends/holidays	\$150.00
h. Reconnect Fee – Irrigation-Non-payment:	\$200.00
After Hours or weekends/holidays	Actual Cost & Fees
i. Dishonored Payments	\$35.00
j. Engineering Application Fee, Includes Net Metering (non-refundable)	\$200.00
k. Meter Tampering Fee	
First Offense	\$750.00
Second Offense	\$1,000.00
Third Offense	\$1,000.00
	& 1 Year Denial of Service
l. Senior Citizen & Disabled Fee Waiver Program	\$45.00