

Appendix A

Service Fees Summary (See Section 1.8 for details)

- a. Customer requests service call on the customer's side of the meter.

| | |
|------------------------------|-------------|
| Hours 7:00 a.m. to 4:30 p.m. | Actual Cost |
|------------------------------|-------------|

| | |
|--|-------------|
| Hours after 4:30 p.m. or weekends/holidays | Actual Cost |
|--|-------------|

- b. Unauthorized Re-Selling Fine \$500.00

- c. Connect or Transfer Fee \$10.00

- d. Late Fee (prepay exempt) 5% of bill, minimum of \$10.00

- e. Penalty Fee (pre-pay exempt) \$40.00

- f. Reconnect Fee – General Service Order
- | | |
|--------------------------------------|----------|
| Same-day before 5:00 pm | \$60.00 |
| Same-day after 5:00 pm (see page 12) | \$150.00 |

- g. Service Fee – Non-payment:
- | | |
|---|----------|
| Hours 7:00 a.m. to 5:15 p.m. (pre-pay exempt) | \$60.00 |
| Hours after 5:15 p.m. or weekends/holidays | \$150.00 |

- h. Reconnect Fee – Irrigation-Non-payment: \$200.00
- After Hours or weekends/holidays Actual Cost & Fees**

- i. Dishonored Payments \$35.00

- j. Engineering Application Fee, Includes Net Metering (non-refundable) \$200.00

- k. Meter Tampering Fee
- | | |
|----------------|------------|
| First Offense | \$750.00 |
| Second Offense | \$1,000.00 |
| Third Offense | \$1,000.00 |
- & 1 Year Denial of Service

- l. Senior Citizen & Disabled Fee Waiver Program \$45.00