

# Mission Valley Power

36079 Pablo West Road, Pablo, Montana 59855

(406) 883-7900

[www.missionvalleypower.org](http://www.missionvalleypower.org)



FY2025 Annual Report October 1, 2024 thru September 30, 2025

**Mission Valley Power**  
**36079 Pablo West Road**  
**P. O. Box 97**  
**Pablo, MT 59855-0097**

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Pay by Phone: 1-855-957-3797  
After Hours Emergency Number: (406) 883-7972  
[www.missionvalleypower.org](http://www.missionvalleypower.org)

**Main Office Hours:**

**Monday through Thursday**  
**Lobby hours: 7:00 a.m. to 5:00 p.m.**  
**Drive-through is open till 5:30 p.m.**

Mission Valley Power is a federally-owned electric utility, operated as a non-profit organization and managed by the Confederated Salish and Kootenai Tribes of the Flathead Reservation pursuant to a contract authorized under Public Law 93-638, the Indian Education and Self-Determination Act (25 U.S.C. 450).



Front & Back Cover  
Photo by Addie Croft

**Facts About MVP- 2025**

**Number of Employees as of 9/30/2025 - 73**  
**Number of Meters on our System - 21,915**  
**Miles of Power Line**

**Distribution Overhead (OH): 2,083**  
**Distribution Underground (UD): 510**  
**Transmission Overhead: 150**  
**Poles & Transformers**

**Total Number of Poles (Distribution & Transmission):**  
**39,810**  
**Total Number of Overhead Distribution Transformers:**  
**12,540**

**MVP's Average Load**

**Average is 83 MW for 2025. Peak usage was 123.4 MW in the winter (Feb 2025), and exceeds 70MW in the summer.**

**Where Does Your Power Come From?**

**95.5% from Bonneville Power Administration (BPA)**  
**4.5% from Energy Keepers Inc. (SKQ- formerly Kerr Dam)**  
**.1% from small hydro (Boulder)**

**Management Team**

Zachary Conko Camel, General Manager	406-883-7905
Zachary Felsman, Acting Engineering Supervisor	406-883-7944
Lisa Shourds, Support Services Manager	406-883-7911
Craig Morigeau, Superintendent of Operations & Construction	406-883-7942
Arnold Sorrell, Safety & Environmental Compliance Officer	406-883-7946

# Message from **Z**achary Conko Camel, General Manager



Dear Valued Customers,

As we look back on another remarkable year of progress, growth, and purpose-driven achievements at Mission Valley Power (MVP), we celebrate the diverse communities we serve—from Evaro to Dayton and across the beautiful Mission Valley to Hot Springs—encompassing a service area of 1.2 million acres. Our shared commitment to sustainability unites us. These small communities are connected through MVP’s infrastructure, which depends on the ongoing support of our valued customers. This shared sense of purpose guides our work and fuels our commitment to excellence.

Over the past year, we have upgraded two vital substations: KERR and West Shore. These improvements reflect the dedication that has supported our utility for more than three decades. Our investments in these key infrastructure projects demonstrate our commitment to providing safe, reliable, and affordable energy for years to come. Additionally, our progress on the proposed wildfire mitigation plan highlights our efforts to safeguard our infrastructure while also preparing for the future.

As we look ahead, our goal is to strike the right balance between reliability, affordability, and sustainability. We are dedicated to staying true to our purpose. Our top priority is to ensure our customers are satisfied. Together, we will continue to make progress and build a stronger future for the people, businesses, and communities we are honored to serve and collaborate with.

**Mission Valley Power, where we are, Bringing Power to the People!**

**Zachary Conko Camel  
General Manager**

**P.O. Box 97**

**Pablo, MT 59855**

**Ph. (406) 883-7905 direct**

**camel.z@missionvalleypower.org**

# MVP Utility Board

Utility Board members are appointed by the Confederated Salish & Kootenai Tribal Council for three year terms. The Board and General Manager recommend major changes to the Tribal Council who, in turn, review and present those recommendations to the Bureau of Indian Affairs for final approval.

Cindy Benson and Gordon Fyant have served on the Board since 1997 and are valuable resources of the utility industry for both historical trends and in planning for the future. Teresa Wall-McDonald was a board member from 2015-2017 and was reappointed in 2022. Dan DePoe, a local businessman, joined us in 2022 as well. Mike McKee was appointed in 2023 with a background in banking. All members are long time residents of the Mission Valley. Mission Valley Power is privileged to work with experienced Board members.

Utility Board members can be reached by calling our offices at 883-7900 to make an appointment.



**TERESA WALL-McDONALD, CHAIR**  
MEMBER SINCE 2022



**DAN DEPOE, SECRETARY**  
MEMBER SINCE 2022



**CINDY BENSON**  
MEMBER SINCE 1997



**GORDON FYANT**  
MEMBER SINCE 1997

## MISSION VALLEY POWER UTILITY BOARD



**MIKE MCKEE**  
MEMBER SINCE 2023

# MVP Consumer Council

The Consumer Council consists of seven members who must live within MVP's service area. At least one appointee of this group, but no more than two, must be a tribal member. Two members represent Lake County, one represents Sanders County, one represents Missoula County, and three are "members at large".

This Council serves as a liaison between customers and utility staff regarding either complaints or praise. They also provide feedback to the utility and Board prior to establishing new or changed procedures or policies that affect customers, as well as rate changes. Consumer Council members can be reached by calling our offices at 883-7900 to make an appointment.



Brian Johnson BigSam, Chair  
Missoula County Representative  
(Tribal Member)



James Raymond, Vice-Chair  
Lake County Representative



Richard Harris  
Member-at-Large



Greg Schock  
Lake County Representative



Barbara Amato  
Member-at-Large



Donna Durglo  
Member-at-Large



Greg Dumontier  
Sanders County  
Representative

## MISSION VALLEY POWER CONSUMER COUNCIL

# Engineering Department

## **Accomplishments for Fiscal Year 2025**

### **Kerr Substation Phase I – COMPLETED**

- Removal of two antiquated transformers in service since the 1940s-1950s.
- Installation of one transformer (nearly 5 times the capacity of the two old units combined).
- Strengthening redundancy and increasing reliability to serve MVP's long term capacity needs for the future.

### **West Shore Substation - IN PROGRESS (Slated for November/December 2025 Completion)**

- Complete new substation being built, to retire and eventually demo the existing substation
- New transformer (Over 4 times the capacity of the existing substation).

### **Hot Springs Substation Upgrade – ONGOING**

- Excavation and foundation construction completed.
- New transformer was ordered (5 times the capacity of the existing substation).
- Awaiting the arrival of structures, material and transformer, anticipated to be delivered November and December of 2025.

### **Transmission Projects -**

- Material and equipment procurement/receipt has been completed in 2024 for upgrades of lines and infrastructures from the Ronan West to Charlo Substations. Installation will proceed throughout 2025.
- **Net-Metering -**
- 133 Total Customers including Planned Projects, 120 Active customers: for a total Amount (kW): 1064.14 kW. That's a 377.8 kW increase from last year (FY2024).

### **Additionally Notable Progress -**

- Two in-house engineers successfully passed their Principles of Professional Engineering Exams and became licensed Professional Engineers (P.E.) in the state of Montana.
- A new Right-of-Way Agent was hired in August 2025, after the retirement of MVP's long-time Senior Right of Way Agent in January 2025.

# Operations & Construction Dept.

## Accomplishments for Fiscal Year 2025

- Received and processed 367 new distribution transformers. Recycled and disposed of 130 distribution transformers. Reconditioned 40 used transformers for continued service. Performed annual preventative maintenance of all substation transformer oil, adding regulators to the annual maintenance program.
- Kerr Substation - Completed new transformer upgrade for increase capacity, and replaced 2 oil breakers with 2 vacuum units and electronic controls.
- Prepared and installed over 10,000 new TWACS meters and retired 15,000 Turtle meters. Removed 2 transformers from Kerr Substation for new construction. Recycled 4 total substation transformers with Kerr History. Maintenance costs for FY25 were \$362,949.00 in materials and approximately \$4,446,110.00 in labor.
- Completed 409 work orders, 300 were new customers.
- Outage summary for FY2025: Responded to 354 outages that affected 15,826 customers with the average outage time lasting 2 hours and 20 minutes. October and December were the 2 months that provided the most outages for FY2025. High winds plus trees were the contributing factors of these outages.
- 2,012' of primary cable used for maintenance. 8,247' (1.5 miles) of secondary cable used for maintenance. 197,145' (37.33 miles) of primary wire used for new construction. 32,702 (6.19 miles) of secondary wire used for new construction.
- Area light maintenance: Made repairs to 29 area lights. 5 area lights were installed and 16 were removed.
- Continued MVP apprentice program. MVP has 4 apprentice linemen that are in their final year of a 4-year apprenticeship, and 2 new apprentices are starting theirs. MVP has also started two substation technician apprentices (EIM) as well as one apprentice line clearance tree trimmer.
- 3,544 poles were inspected in the annual test & treat utility pole inspection program. 90 poles were replaced for maintenance, 143 poles used for new construction.
- MVP has received 3,197 underground locate tickets.
- Continued tree trimming and/or removal in powerline right-of-way, clearing 1,660 spans of wire totaling about 12 miles. 251 1/2 chip loads of which 182 were delivered to customers. Foremen III and/or Servicemen have responded to 159 tree issues.



West Shore Substation Work  
Photo by Jay Fyant

# Customer Service Dept.

## Accomplishments for Fiscal Year 2025

- Our department still works hard to keep disconnects down and provide the best quality customer service.
- Working closely with outside resources with new changes in the world (Energy Assistance, Council on Aging, Helping Hands, etc.)
- Implemented a new way to enter Miscellaneous Receivables so it is easier for customers to make payments toward work orders or other billables.

	2021	2022	2023	2024	2025
Walk-in Transactions	16,122	13,938	15,532	17,560	19,381
Mail & Drop Box Transactions	76,743	46,778	43,004	39,411	35,921
Web Payments	17,878	17,137	17,166	17,200	21,897
Auto-Pay Checks/Cards	37,353	37,763	42,621	47,546	50,585
Web Pymts no sign-up	15,645	16,375	16,007	14,924	14,806
Pay By Phone	23,979	22,600	25,374	26,215	25,535
Kiosks	2,136	2,353	2,522	2,921	3,319
Smart Hub	13,025	14,022	17,971	19,807	23,863
Valley Banks Payments	0	1,416	1,553	1,417	1,656
Final Notices Mailed	19,587	15,152	17,614	16,301	17,343
Disconnect Report List	4,237	3,785	4,159	4,322	3,779
Red Cards Delivered	751	690	502	569	585
NSF/Broken P/A Red Cards	165	158	0	13	134

# Energy Efficiency & Conservation Department

## Accomplishments for Fiscal Year 2025

MVP Customers worked to save 2,060,156 kilowatt hours of electricity.

For every \$1.00 MVP spends on Energy Conservation, BPA returns \$163 in our service area.

The Energy Conservation Programs that resulted in the greatest kWh savings were:

Measure	kWh Saved	Units
Comm. & Industrial Projects	1,323,279	9 Projects
Commercial Lighting	268,573	12 Projects
Ductless Heat Pump	355,000	71 Units
Air Source Heat Pump	25,000	5 Units
DHP Electric FAF Conversion	20,000	4 Units
Geothermal Heat Pump	5,000	1 Unit
Heat Pump Water Heaters	2,000	1 Units
Irrigation	6,635	12 Systems
Windows	21,419	8 Homes
Appliance	17,750	24 Appliances
Manufactured Home	15,000	3 Homes
Home Electronics/Office Equip.	500	2 Units



There were 3 Energy Star / Northwest Energy Efficient Manufactured Homes placed in MVP's service area during FY25, a minimum of 15% more energy efficient than Montana State Building Code.

\$439,706 was returned to MVP customers for Energy Conservation Measures during FY25.

The following projects used BPA Engineers during FY25: Charlo School – 2, SKHA Waste Water, Lake County – 2, Hunt's Timber – 2, Polson School, Stonefly Financial and Rocky Mountain Twist.

## Energy Saving Tips

- Change your light bulbs to LEDs.
- Wash your clothes in cold water if possible.
- If your dryer has a moisture sensor that will automatically turn off when they are done, use it to avoid over-drying.
- Turn off heated dry on your dishwasher and air dry instead.
- Air seal your home. Sealing cracks, gaps and leaks and adding insulation can save up to 10% on home heating and cooling costs.
- Clean or replace all filters in your home regularly. Dirty filters make your system work harder and run longer than necessary.
- Install a smart thermostat so it can adjust the temperature automatically and help you save energy. Set your thermostat to 78°F in the summer and 68°F in the winter - every degree of extra heating or cooling will increase energy usage 6% to 8%.
- Set your refrigerator temperature to the manufacturer's recommendation to avoid excessive cooling and wasting energy.
- When you're at home, dress in warm clothing in the winter and cooler clothing in the summer to stay comfortable without making your heater and AC work harder.



# Safety & Environmental Compliance Department

## Accomplishments for Fiscal Year 2025

Mission Valley Power's employee dedication to safety benefits customers by ensuring reliable service and providing a higher quality of life through fewer service interruptions. Safety practices also build customer trust by preventing accidents, providing transparent communication during outages, offering programs that help manage energy usage.

Mission Valley Power employees are very diligent in safety inspections of their equipment and vehicles preventing delayed response time to outages during all-weather type conditions.

MVP employees documented 2,150 hours of related safety training, resulting in 1 OSHA recordable injury with 31 days of lost time from work with over 130,00 working hours.

These goals are pursued by accident investigation completed by the safety officer, operations superintendent, safety committee and accident investigation team members. Safety training is offered to all MVP employees to meet and exceed OSHA requirements.

MVP is dedicated to electrical safety and awareness and has continued the tabletop safety demonstrations offered to schools, fire departments, police departments, and any other organizations that request this service. MVP conducted 14 of these training presentations and hopes to schedule more this coming year. Contact MVP Safety Department to schedule a presentation (406-883-7946).

In-service training on current work policies, procedures, and regulations remains a priority for all MVP employees.



Mission Valley Power  
Employee Group Photo  
by Brent Burland

# MVP Maintenance Report

## Maintenance Accomplishments for Fiscal Year 2025

Mission Valley Power is dedicated to maintaining the infrastructure of our entire system to ensure reliability for our customers. This requires a balance of resources allocated to fund both substation maintenance and overall system maintenance. In FY2025, these maintenance measures were attended to:

### SUBSTATION MAINTENANCE MATERIALS

1. Ronan West Substation - \$195,280.00
  - a. Two (2) – 69kV Circuit Breakers Ordered for replacing an older oil-based units in service
2. Charlo Substation - \$ 97,640.00
  - a. One (1) – 69kV Circuit Breaker ordered for replacing an older oil-based unit
3. Schwarz Substation - \$6,070.00
  - a. Two (2) – 34.5kV Step-Down Transformers to replace an antiquated unit
4. Substation Power Fuses - \$7,610.00
  - a. Critical spares needed for emergency replacements
5. SD Meyers Substation Equipment Oil Testing - \$48,000.00
  - a. Oil Tested all Substation Transformers
  - b. Oil Tested all Substation Voltage Regulators

**SUBSTATION MAINTENANCE MATERIALS TOTAL - \$354,600.00**

### LINE MAINTENANCE MATERIALS

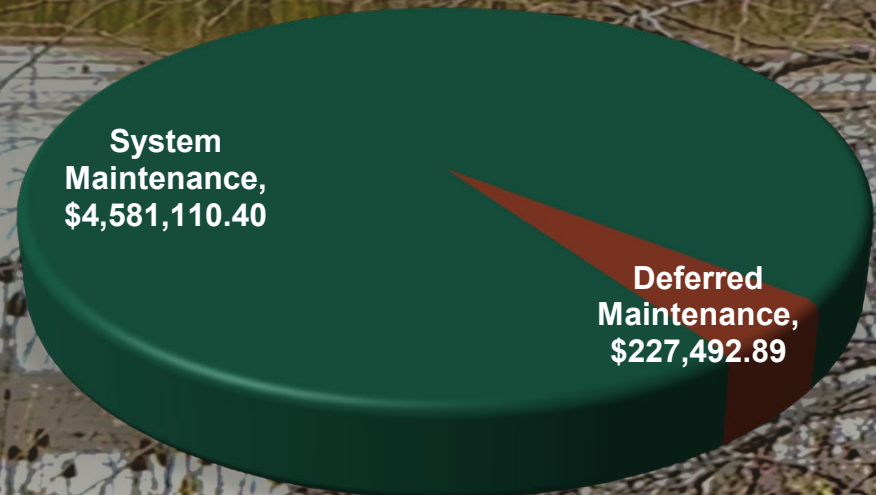
1. 69kV Transmission Switches - \$21,500.00
2. 12.47kV Capacitor Banks - \$10,700.00
3. 12.47kV Underground Custom SwitchGear(s) - \$35,400.00

**LINE MAINTENANCE MATERIALS TOTAL - \$67,600.00**



Kerr Substation Work  
Photo by Zach Felsman

## Labor Costs for Maintenance



# Support Services Department

## BUDGET COMPARISON

REVENUE	FY25 Budget	FY26 Budget
Treasury/Other Interest	\$100,000.00	\$100,000.00
Sales Revenue	\$41,904,000.00	\$47,900,000.00
Miscellaneous Revenue	\$1,300,000.00	\$1,600,000.00
BPA Reimbursement (Admin)	\$100,000.00	\$100,000.00
Deposit Refunds	\$120,000.00	\$120,000.00
<b>Total Revenue</b>	<b>\$43,524,000.00</b>	<b>\$49,820,000.00</b>
EXPENDITURES		
Payroll	\$8,415,000.00	\$8,786,000.00
Fringe	\$2,400,000.00	\$2,540,000.00
Defined Benefits	\$1,100,000.00	\$1,550,000.00
Construction Projects-Engineering	\$3,683,500.00	\$3,791,700.00
Construction Materials-Warehouse	\$1,570,000.00	\$1,677,500.00
Contract Crew/Pole Testing	\$95,000.00	\$125,000.00
Capital- General Plant	\$40,700.00	\$1,652,301.00
Transformers (Line) Reclosers	\$562,000.00	\$815,000.00
Automated Meter Reading	\$400,000.00	\$300,000.00
Computers	\$56,000.00	\$139,000.00
Conservation Programs (MVP)	\$25,000.00	\$25,000.00
Maintenance-Dist/Trans	\$448,900.00	\$469,700.00
Operating/Administrative	\$3,148,260.00	\$3,543,799.00
Administrative User's Fee	\$725,000.00	\$725,000.00
Emergency Reserve	\$200,000.00	\$400,000.00
Purchased Power	\$20,650,000.00	\$23,280,000.00
<b>Total Expenditures</b>	<b>\$43,519,360.00</b>	<b>\$49,820,000.00</b>
<b>Budget Surplus (Deficit)</b>	<b>\$4,640.00</b>	<b>\$0.00</b>



Kerr Substation Work  
Photo by Jay Fyant



Kerr Substation Work  
Photo by Jay Fyant

# Financial Highlights

**FISCAL YEAR 2025**

## YEAR-END EXPENDITURES

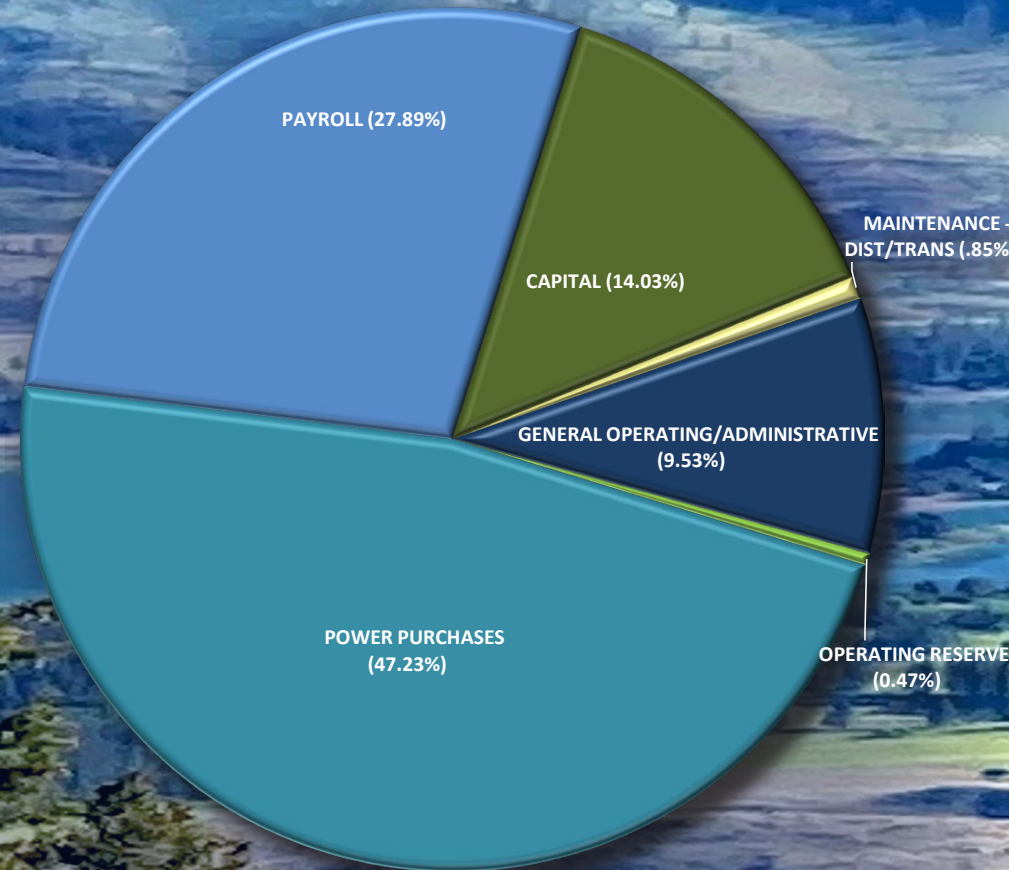
### INCOME

TREASURE/OTHER INT	\$114,305.00
BPA REIMBURSEMENT - ADMIN	\$250,296.00
SALES REVENUE	\$44,538,206.00
MISC. REVENUE	\$3,561,824.00
DEPOSIT REFUNDS	\$170,697.00
<b>TOTAL CASH RECEIVED</b>	<b>\$48,635,328.00</b>

### EXPENDITURES

PAYROLL	\$11,944,247.00
MAJOR CONSTRUCTION/WAREHOUSE	\$5,951,234.00
CAPITAL - GENERAL PLANT	\$57,795.00
MAINTENANCE MTRLS- DIST/TRANS	\$362,949.00
GENERAL OPERATING/ADMINISTRATIVE	\$4,081,973.00
EMERGENCY RESERVE	\$200,000.00
POWER PURCHASES	\$20,229,309.00
<b>TOTAL CASH EXPENSED</b>	<b>\$42,827,507.00</b>
<b>NET INCREASE TO RESERVE BALANCES</b>	<b>\$5,807,821.00*</b>

## Expenditures



### \* Reserve Balance Detail:

Emergency Reserve- \$1,807,821.00 additional toward \$16M recommendation

Money Market Balance- \$2,000,000.00

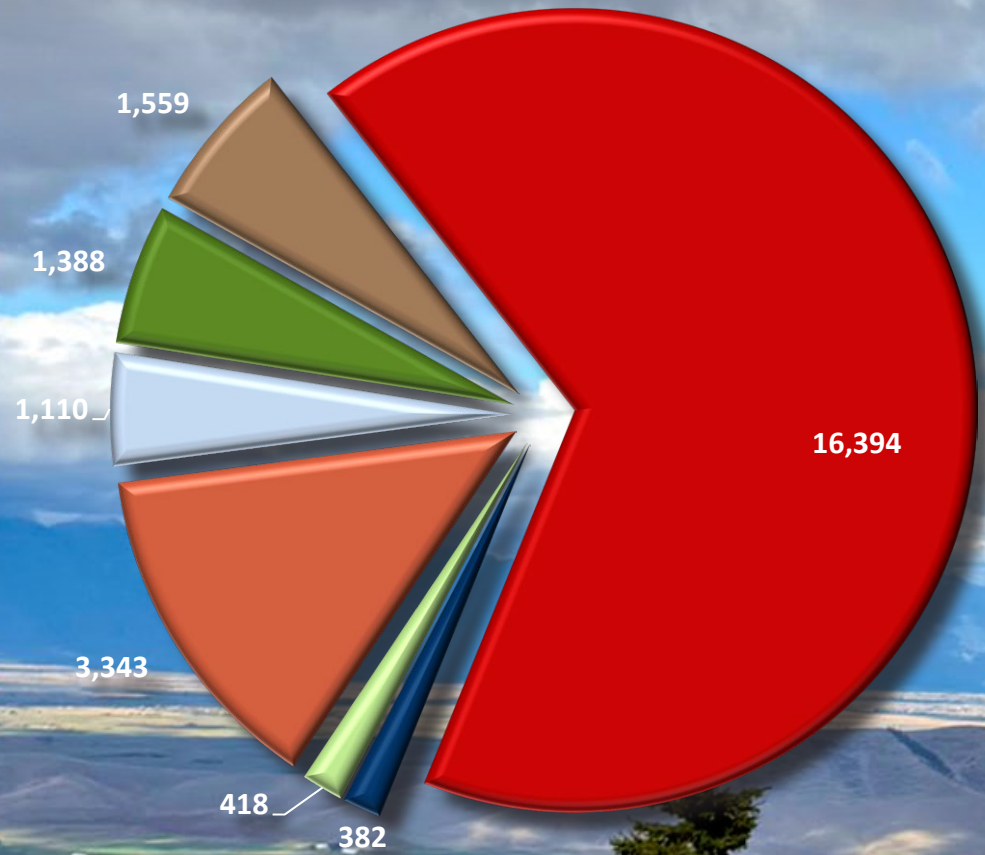
Capital Reserve Fund (long-term)- \$1,000,000.00

Capital Reserve Fund (short-term)- \$1,000,000.00

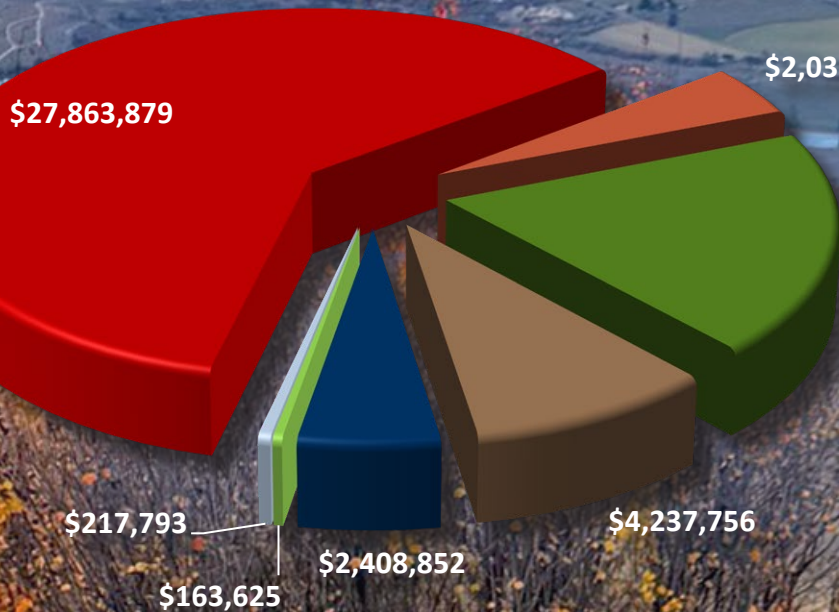
# Customers & Revenue

## Customers per Rate Class

- Residential (66.66%)
- Small Commercial - Single Phase (1.55%)
- Small Commercial - Three Phase (1.70%)
- Small Commercial - No Demand (13.59%)
- Irrigation (4.51%)
- Street Light (5.64%)
- Area Light (6.34%)



## Revenue per Rate Class



- Residential (61.01%)
- Small Commercial - Single Phase (4.46%)
- Small Commercial - Three Phase (19.14%)
- General Services (9.28%)
- Irrigation (5.27%)
- Street Light (.36%)
- Area Light (.48%)

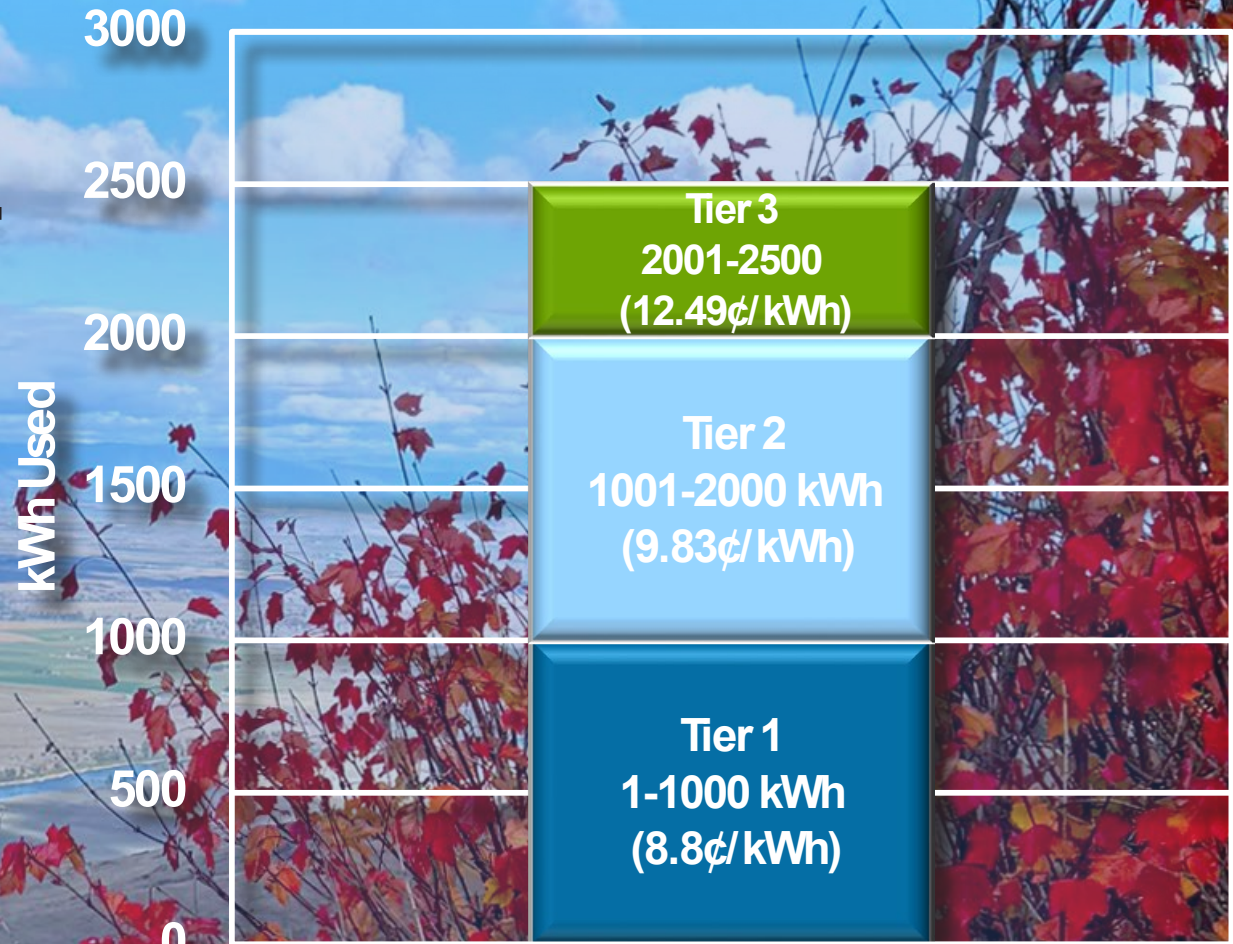
# How Do Tiered Rates Work?

## What this means:

- Tier 1 covers the average core electricity a typical home requires each month.
- As usage climbs into Tier 2 and Tier 3 levels, the price per kWh steps up.
- This helps keep essential use more affordable while supporting reliability for everyone.

## Tips to manage your bill:

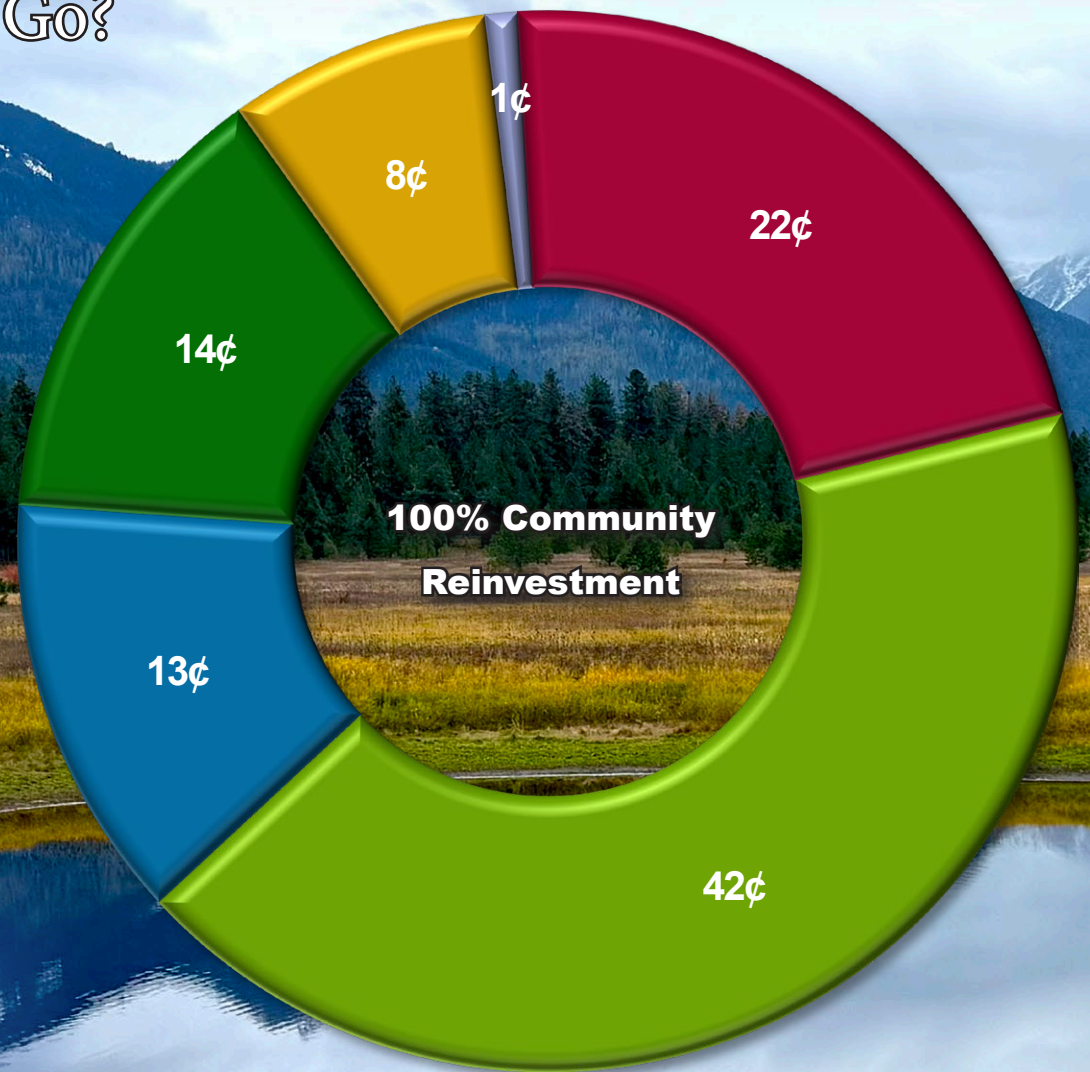
- Adjust your thermostat to a lower temperature in the winter & a higher temperature in the summer.
- Replace inefficient lighting, older appliances, and windows.
- Seal air leaks throughout your home & add insulation if possible.
- Ask us about our rebate programs.



kWh Usage for 1 Month  
2500 Total kWh Used

# Where Does Each Dollar Go?

- Purchased Power (BPA & small hydro)
- Operating & Maintenance
- Capital Upgrades
- Vegetation & Wildfire Safety
- Rebate & Assistance Programs
- Administration, General Operating



- As a Non-Profit Utility, MVP invests directly back to utility upgrades to ensure future reliability and does not provide dividends to shareholders.
- Amounts shown are illustrative and may vary year to year.

# Donations Made in 2025

<b>Helping Hands of Mission Valley</b>	<b>\$ 300.00</b>
<b>Polson Loaves &amp; Fish Pantry - Holiday Donation</b>	<b>\$ 400.00</b>
<b>Mission Food Pantry - Holiday Donation</b>	<b>\$ 400.00</b>
<b>Ronan Bread Basket - Holiday Donation</b>	<b>\$ 400.00</b>
<b>Hot Springs Food Pantry - Holiday Donation</b>	<b>\$ 400.00</b>
<b>Jocko Valley Food Pantry</b>	<b>\$ 400.00</b>
<b>Charlo Community Outdoor Complex</b>	<b>\$ 250.00</b>
<b>Charlo/Moise Volunteer Fire Department - 31st Annual Benefit Dinner &amp; Auction</b>	<b>\$ 250.00</b>
<b>Mission Valley Junior Golf - 16th Annual Polson Bay Senior Open</b>	<b>\$ 250.00</b>
<b>Ryan Kendall - Rodeo Sponsorship</b>	<b>\$ 250.00</b>
<b>Elite Dream Team - All West Native American Classic</b>	<b>\$ 250.00</b>
<b>Flathead Lakers - 2025 Membership Contribution</b>	<b>\$ 250.00</b>
<b>Friends of the Children - Western Montana</b>	<b>\$ 400.00</b>
<b>Western Montana Aging Services - Monte Carlo Night Event</b>	<b>\$ 250.00</b>
<b>Arlee Pow-wow</b>	<b>\$ 500.00</b>
<b>Standing Arrow Celebration</b>	<b>\$ 500.00</b>
<b>Arlee Volunteer Fire Dept - Pancake Breakfast</b>	<b>\$ 250.00</b>
<b>Ronan School District No 30 - Sports Calendar Sponsorship Renewal</b>	<b>\$ 100.00</b>
<b>Mission Valley Animal Shelter</b>	<b>\$ 300.00</b>
<b>Push Play Project - Helping Hands Fund</b>	<b>\$ 500.00</b>
<b>Mission Valley Live - Sponsorship</b>	<b>\$ 250.00</b>
<b>Safe Harbor - 2025 Art Auction &amp; Gala</b>	<b>\$ 250.00</b>
<b>TOTAL for FY2025</b>	<b>\$ 7,100.00</b>

*Mission Valley Power is organized and exists to provide the best possible and most cost effective electric power service to its customers consistent with sound business principles.*

Visit our website at  
[www.missionvalleypower.org](http://www.missionvalleypower.org)  
or find us on Facebook at  
<https://www.facebook.com/missionvalleypower/>